Diocese of Greensburg recorded call policy and procedures:

From time to time, the Diocese will engage their parishioners with pre-recorded calls from The Bishop, Pastors, Administrators, Parochial Vicars, or event coordinators. The Diocese will give the call recipient the opportunity to opt-out of receiving future pre-recorded calls to their residential landline or cellular line. If the contact answers, we will include an automated opt-out mechanism the called person can use to make a do-not-call request. If the contact does not answer, the voicemail will provide a phone number to call which will allow them to leave a message requesting to un-enroll. A staff member will receive the message and manually remove the contact. All calls will clearly state at the beginning of the call the name of the person or entity responsible for the call. All calls will clearly display on screen the telephone number of the calling party during the call. This telephone number will permit any individual to make a do-not-call request during regular business hours. Additionally, when a call is left on an answering machine or voice mail service, the message will provide a number that enables the called person to call back at a later time and leave a message with their contact information. A staff member will retrieve the message and manually remove the contact from the call list. The Diocese will honor a called person's do-not-call request within 30 days from the date of the request.

It is our policy to (1) inform development and communications personnel of the recorded call procedures and have them trained in the existence and use of the do-not-call list. (2) Do-not-call requests will be honored within 30 days of the request and for five years from the time the request is made. (3) Each entry on our do-not-call list shall be retained for at least five years or until the requester makes a further written request to be deleted from the list. The do-not-call list shall be readily available to every Diocesan office.

Effective 2.12.2024

Opt-out Form